

The Quality Policy described below forms our steady basis for quality-oriented work and communication. Our customers can rely on it as a dependable and trust-creating supporting pillar. All our employees are committed to these principles and focused on implementing them adequately. Our Quality Policy is revised on an annual basis. Within the scope of determining stakeholders' requirements, our customers' expectations on the Quality Policy of our organization are appropriately collected and analyzed. This allows us to derive measurable quality goals from our Quality Policy and to review the results achieved at regular intervals.

- **We strive to achieve highest levels of customer satisfaction by offering excellent customer service**

We develop product solutions that fulfil the high technical and economic demands of our customers.

- **We render the expected services with the required level of quality**

Our benchmark of performance is to meet our customers' quality demands and individual needs and wishes.

- **Innovation is a decisive factor for the future**

Our customers rely on us as an innovative development partner with our own consulting and design know-how.

- **We devote full attention to our employees**

Our employees are the most valuable asset to our company. Their skills, determination, commitment and personal well-being are crucial to the successful achievement of our goals.

- **We encourage personal responsibility**

We encourage our employees towards acting in a self-responsible, flexible and customer-oriented manner.

- **We respect our supplier**

We regard our suppliers as our partners supporting us in solving our common tasks

- **We commit ourselves to the continuous improvement of our Quality Management**

We strive to continually improve our quality performance.

- **We are committed to the fulfilment of legal and statutory requirements**

Legal and statutory requirements are fulfilled on a time basis.

Dorsten, 02.08.2021



Signature General Manager